	Accesibility questionnaire			
1	Is the information on your website and social media easily accessible, clear and regularly updated?	no		yes
2	Is your website customized for visitors with special needs (a version accessible to the visually impaired)?	no		yes
3	Are there detailed itineraries of routes with marked obstacles on your website?	no		yes
4	Do you offer downloadable maps with marked obstacles and important places (public transport stops, parking lots, toilets, refreshments, resting places and expositions) on your website?	no		yes
5	Are the printed materials adjusted for people with special needs?	no		yes
6	Is your garden easily approachable from the public transport stops? If not, can you make any changes to improve the situation?	no		yes
7	Are there parking spots near the garden? Is the capacity of the parking lot sufficient? In accordance with the law, are there places reserved for people with special needs?	no		yes
8	Is parking nearby the garden free of charge?	no		yes
9	Do you use clear signs, is the navigation system comprehensible and functional?	no		yes
10	Do you use different formats in the navigation system (e.g. the Braille)?	no		yes
11	Is the navigation system available in more languages?	no		yes
12	Is the navigation system regularly maintained and inspected?	no		yes
13	Are employees who deal with the public regularly instructed about communication with visitors with special needs?	no		yes
14	Are there enough personnel (employees, temporary workers) in your garden that can advise visitors, pass them information or assist them when needed?	no		yes
15	Are the entrance gates and spaces clearly signed, wide enough and functional?	no		yes
16	Are the entrances and gates regularly inspected and maintained?	no		yes
17	Are the trails paved and easily passable? Do you use nonslip surfaces?	no		yes
18	Do you use different colours or materials on the trails to improve movement and orientation?	no		yes
19	Are the trails regularly maintained and inspected? Do you remove obstacles (even overgrown plants, slippery algae), do you repair the paving?	no		yes
20	Do you use distinct visual or tactile marking of places with the risk of injury (stairs, ceilings, ramps)?	no		yes
21	Do you offer visitors a choice of trails (different distances, routes, stops)?	no		yes
22	Are there passages for wheelchairs/strollers and detours of poorly accessible places?	no		yes
23	Are the boards of the navigation and information system well placed with regard to their readability (visitors on wheelchairs, seniors)?	no		yes
24	Are the texts of the information system simple, divided into sections, well readable? Are they accompanied by photos, pictures, maps or pictograms?	no		yes
25	Are the boards of the information system regularly inspected and maintained?	no		yes
26	Does your information system use special formats for people with special needs (e. g. the Braille, simplified texts, image transcript, other language versions)?	no		yes
27	Are there enough accessible and barrierfree toilets? Are they built in accordance with the law? Are there changing tables?	no		yes
28	Is it possible to get refreshments in the garden?	no		yes
29	Are there drinking fountains in the garden?	no		yes
30	Can visitors choose different refreshment alternatives (in terms of price and type)?	no		yes
31	Are there enough trash bins in the garden?	no		yes
32	Are there enough easily accessible resting places and shelters?	no		yes
33	Does the number of benches match the size and terrain of the premises?	no		yes

34	Are wind conditions and views taken into account when installing benches?	no		yes
35	Do you try to overcome terrain unevenness in the garden? Do you use ramps, sloping surfaces or elevators?	no		yes
36	Do the stairs meet the safety criteria? Are there handrails on both sides, suitable surface, are they marked in accordance with the law?	no		yes
37	Are the stairs or ramps regularly inspected and maintained?	no		yes
38	Do you acquaint visitors with poorly accessible or inaccessible places in an alternative way (e.g. leaflets, website, audiovisual projection in the infocentre)?	no		yes
39	Can visitors borrow wheelchairs or bicycles to negotiate longer distances?	no		yes
40	Are visitors allowed to use their own means of transport in the garden (bicycles, scooters, riding toys)?	no		yes
41	Is there a mass transport available within the premises (electric bus, train)?	no		yes
42	Can visitors borrow audio guides?	no		yes
43	Can visitors borrow haptic plans of the premises?	no		yes
44	Do you use labels in the Braille?	no		yes
45	Are indoor spaces well illuminated?	no		yes
46	Is it possible to borrow hearing or other aids for people with hearing impairment?	no		yes
47	Is the acoustics of the buildings satisfactory? Do you use quality sound systems during events?	no		yes
48	Do you strive to make the expositions interesting in terms of touch, smell and hearing?	no		yes
49	Is it possible to touch selected plants and objects installed in the garden?	no		yes
50	Can visitors get information in nonprinted form (guided tours, lectures)?	no		yes
51	Are there workshops for the public?	no		yes
52	Do you offer school programmes? Are they practical? Can participants take away some natural items or plants?	no		yes
53	Does your institution use green therapy? Are there people with special needs among the staff?	no		yes
54	Can visitors learn information using all senses and enjoy the garden this way? Do you organize exhibitions, lectures, workshops or guided tours in this manner?	no		yes
55	Can visitors choose a programme based on their special needs?	no		yes
56	Is there a lower entrance fee for various groups of visitors?	no		yes
57	Is the entrance fee the same during special events?	no		yes
58	Do you cooperate with schools, community centres, institutions for people with special needs or travel agencies?	no		yes
59	Do you care about the visitors' opinion? Do you reach out to them using questionnaires and surveys? Do you communicate with them on social media?	no		yes
60	Do you use the feedback gathered from visitors to improve the accessibility of the garden?	no		yes
61	Do you use all available means to immediately inform visitors about limited access to the garden (directly at the premises, on the web and social media)?	no		yes
	Your score:			